

MEDIA RELEASE



CONCESSION CARD TOP-UP SERVICE TO BE AVAILABLE AT ALL OCBC BANK ATMs FROM MARCH

Singapore, 27 February 2015 – OCBC Bank and Transit Link Pte Ltd announced today an alliance that will provide concession card holders – students, senior citizens, full-time National Servicemen and users of the Workfare Transport and Persons with Disabilities concession schemes – with the ease of topping up their concession cards at over 700 OCBC Bank ATMs and cash deposit machines (CDMs) islandwide. This additional top-up channel will be available from 2 March 2015 and will complement the other top-up channels comprising Add Value Machines Plus, General Ticketing Machines, Ticket Offices, Concession Card Replacement Offices and Passenger Service Centres at MRT stations. This new service is free of charge.

OCBC Bank's network of ATMs offers one of the most comprehensive selections of top-up services on offer here; catered for are ez-link cards, NETS FlashPay concession cards and Singtel pre-paid as well as StarHub prepaid mobile cards.

Mr Aditya Gupta, Head of E-business Singapore, OCBC Bank said, "We are pleased to partner with TransitLink to offer our customers a convenient and hassle-free option to top up their concession cards. This is part of our continued commitment to enhance the convenience, accessibility and range of services extended to customers through our extensive network of ATMs and CDMs. We are also the first and only bank in Singapore to offer 'FAST'¹ transactions on both our ATMs and CDMs, facilitating interbank fund transfers."

Mr Lee Yuen Hee, Chief Executive Officer of Transit Link Pte Ltd said, "With a wide network of OCBC ATMs, concession card holders will enjoy a broader

¹ FAST (Fast And Secure Transfers) is a new electronic funds transfer service that enables customers of the participating banks to transfer Singapore Dollar funds from one bank to another in Singapore almost instantly. FAST was launched on 17 March 2014.

range of top-up options. We are happy to collaborate with OCBC Bank on this service to bring greater convenience to over one million concession card holders.”

The available top-up amounts at the ATMs are \$5, \$10, \$20, \$30, \$50, \$100 and \$200. Concession card holders simply need to select “More Services” followed by “Concession Card Services”; they should then follow the on-screen instructions.

For more information and locations of the OCBC ATMs, please visit the OCBC Bank website at www.ocbc.com or call toll-free at 1800-363-3333.

SOCIAL MEDIA ASSETS

Official hashtags: #ocbcbank #ocbc atm #atmtopup

Keywords:

OCBC, OCBC ATM, ATM Top-up



Suggested tweet: OCBC ATMs to offer top-up service for concession cards.(55 characters)



Suggested Facebook post: Students, Senior Citizens and full-time National Servicemen, Workfare Transport and Persons with Disabilities concession cardholders will now be able to top-up their concession cards across a network of over 700 OCBC ATMs and cash deposit machines located islandwide from 2 March.

About OCBC Bank

OCBC Bank is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is now the second largest financial services group in Southeast Asia by assets and one of the world’s most highly-rated banks, with an Aa1 rating from Moody’s. It was ranked by Bloomberg Markets as the world’s strongest bank in 2011 and 2012.

OCBC Bank and its subsidiaries offer a broad array of specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC Bank's key markets are Singapore, Malaysia, Indonesia and Greater China. It has over 630 branches and representative offices in 18 countries and territories. These include the more than 330 branches and offices in Indonesia operated by subsidiary Bank OCBC NISP and Wing Hang Bank's 95 branches in Hong Kong, China and Macau. Wing Hang Bank became a subsidiary of OCBC Bank on 15 July 2014.

OCBC Bank's insurance subsidiary, Great Eastern Holdings, is the largest insurance group in Singapore and Malaysia by assets. Its asset management subsidiary, Lion Global Investors, is one of the largest private sector asset management companies in Southeast Asia. Private banking services are provided by subsidiary Bank of Singapore, which continues to gain industry recognition including being voted "Outstanding Private Bank in Asia Pacific" in 2013 by Private Banker International.

For more information, please visit www.ocbc.com.

About Transit Link Pte Ltd

Transit Link Pte Ltd was incorporated on 16 November 1987 and became a subsidiary of the Land Transport Authority on 30 April 2010. TransitLink is the transit merchant acquirer for Singapore's public transport system. We process transit transactions and apportion revenue to the Public Transport Operators. In addition, we act as an agent for card managers, providing card sales, refunds and replacements. As a master load agent, TransitLink provides transit top-up services for all card managers in Singapore.

Website: www.transitlink.com.sg
